## GLOUCESTERSHIRE FA – WHOLE GAME SYSTEM DISCIPLINE GUIDANCE



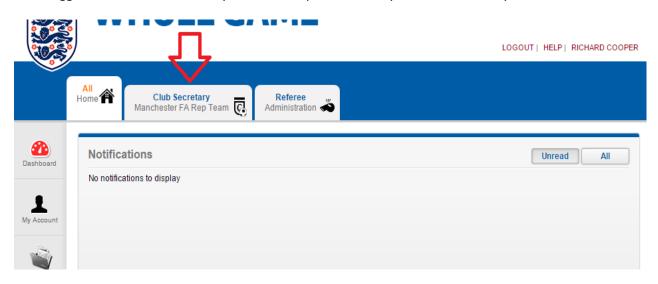
## **HOW TO ACKNOWLEDGE A CAUTION OR DISMISSAL**

Following a new caution or dismissal being received, it is important that you acknowledge these cases on Whole Game System (WGS) at your earliest convenience. All cautions must be acknowledged within 14 days of notification and dismissals within 7 days of notification. If a case is not acknowledged within the required timeframe your club will face a £20 late fee per case.

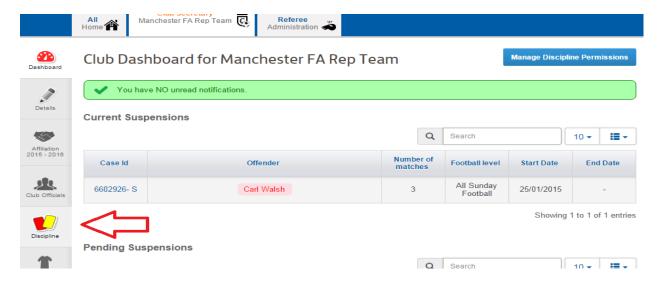
Below is the process for acknowledging cautions and dismissals. Guidance for other aspects of WGS can be found in other user guides; managing notifications, entering a suspension, discipline invoicing and acknowledging a misconduct case.

Access to discipline functions on Whole Game is initially limited to the Club Secretary. However, the Club Secretary can designate other members of the club as 'Discipline Officer' within the 'Club Officials' area so that the responsibility can be shared.

Once logged in to FA Whole Game you will be required to click your 'Club Secretary' tab:-

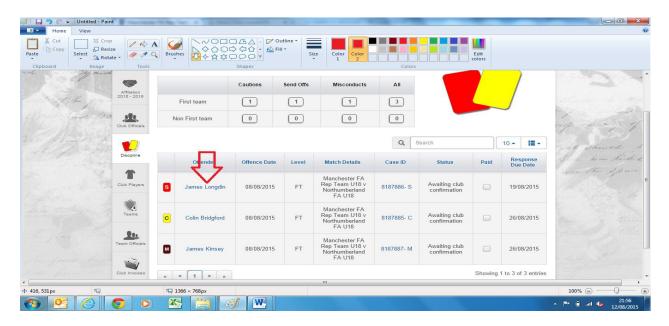


Then click the 'Discipline' tab on the left hand side:-

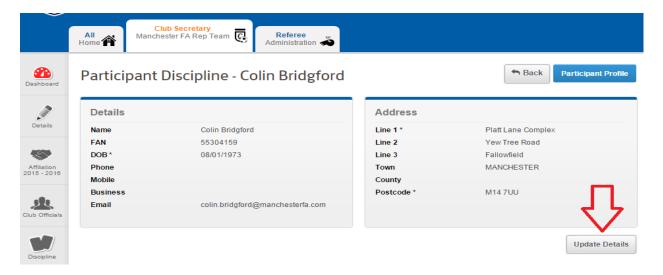


Here you will see any cases that require acknowledgment. You can also view old cases by using the subtotal numbers at the top.

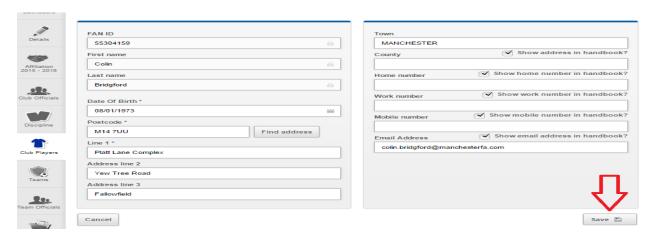
To acknowledge a case first you need to confirm the players details are correct, to do this click his/her name:-



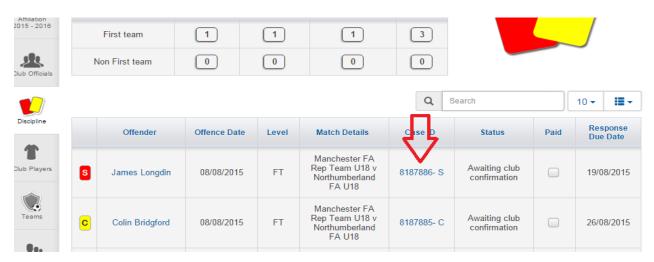
This will bring up the player profile as below. If the details are correct you do not need to complete the next two steps. If the details require updating, please select the 'Update Details' button on the bottom right. The address, post code and date of birth fields are compulsory. Further information can be provided if available. If the player's name is incorrect please contact a member of the Gloucestershire FA Football Services team to update this for you:-



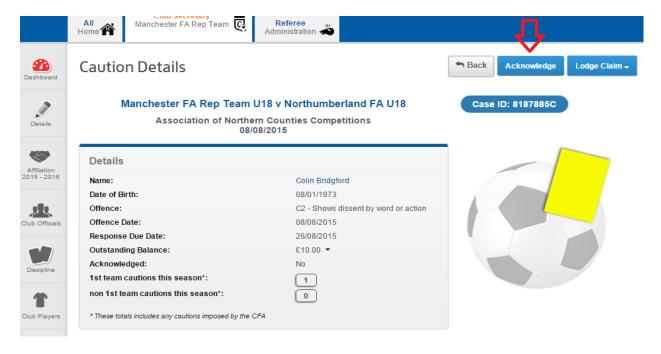
Once the players details appear you can update the required fields, once these are correct you can click 'Save':-



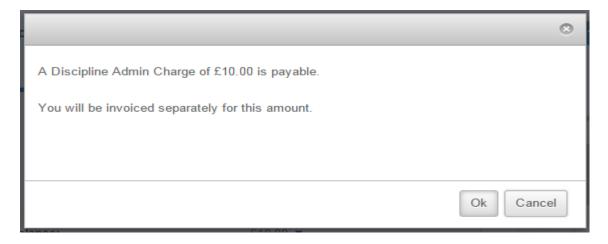
Click the 'Discipline' tab on the left hand side and you will see the other cases. When you have confirmed all the player(s) details you can acknowledge the case(s). Firstly, click the 'Case ID':-



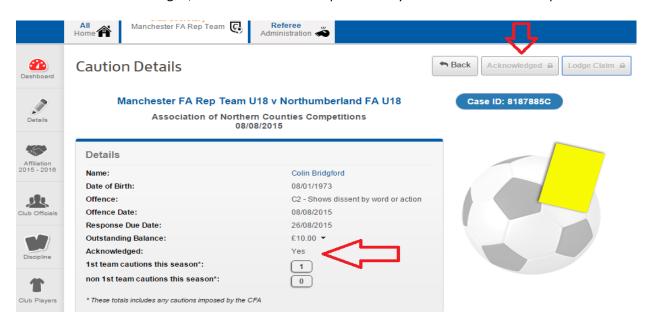
This will open the respective case, showing the offence code, date of the offence, response date and how many cautions the player has had during the season. At the top right hand corner, you will see 'Acknowledge'. Click this:-



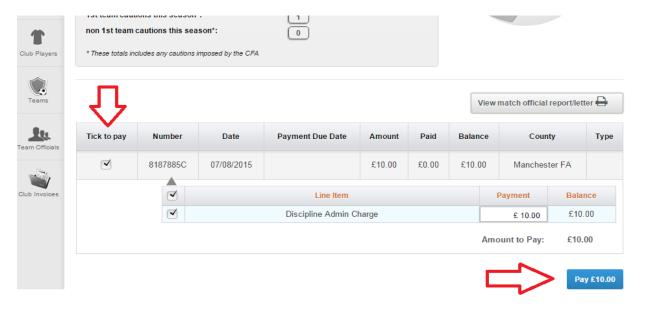
A message will appear confirming the fee. This will be added to your club's next invoice:-



Once a case is acknowledged, no further action is required until you receive the next discipline invoice.



Immediate payment can be made (rather than waiting for the invoice). Within the case window, scroll down to see the payment information (as below). Tick the 'Tick to pay' box and select 'Pay'. This will open a new window to make the payment. Once this is completed, your next invoice will show this case has been paid:-



If you have any questions relating to Whole Game Discipline, contact us on 01454 615888 (option 4) or email <a href="mailto:info@gloucestershirefa.com">info@gloucestershirefa.com</a>. Our offices are open from 8.30am to 5.30pm, Monday to Friday.